

# Heat Pump Water Heater (HPWH) Rebate

## El Paso Electric



### Texas Residential & Income Qualified Solutions Programs

#### 1. Program Overview

- El Paso Electric will pay out a rebate to eligible customers within EPE's Texas service territory that installs an eligible Energy Star® HPWH.
- Rebate will be available through December 31, 2026, or upon funding availability.
- Customers may hire a contractor of their choice, or they may choose to do the work themselves.
- Rebate amount is \$300 for Residential customers and \$400 for Income Qualified customers.

#### 2. Customer Eligibility

- Customer *must* reside in Texas and receive electric service from EPE.
- Single Family Homes only (1-4 units in one location).
- Income Eligibility form found at <https://epelectric.com/energy-efficiency/texas-residential-energy-efficiency-programs>
- Customer must qualify through categories 1A, 1B or 1C. Category 2 is not eligible.
  - Category 1A - Provide proof.
  - Category 1B - Confirm during funding reservation.
  - Category 1C - Check at [www.huduser.gov/portal/sadda/sadda\\_gct.html](http://www.huduser.gov/portal/sadda/sadda_gct.html).

#### 3. To Qualify

- HPWH *must* be purchased and installed in the current program year.
- HPWH must be Energy Star®, [energystar.gov/productfinder/product/certified-water-heaters/results](http://energystar.gov/productfinder/product/certified-water-heaters/results)
- HPWH must be 55 gallons or less.
- Heat pump add-ons to existing storage water heaters are ineligible.
- This applies to all residential electric, and storage-type heat pump water heater. Gas water heaters are not eligible.

#### 4. Program Funding

- This program has limited funding. Rebates are awarded on a first-come, first-served basis.

#### 5. Submit Required Documentation for Payment of Project

- Submittals will be made through email at [epe.residential@clearexult.com](mailto:epe.residential@clearexult.com) mailed to CLEARResult at **311 Montana Ave A-2 El Paso, TX 79902** or through online customer portal at <https://epe.clearexult.com/>
- Customer must submit the following documents within the 45-day period starting from the invoice date.
  - **Application Form.**
    - Manufacturer, model trade/brand name, model and serial numbers must be listed on the application form.
    - Release of liability for both El Paso Electric and CLEARResult included.
  - **Photographs of installed system, nameplate, and invoice/store receipt**

#### 6. Project Notification/Schedule Inspections

- Once the rebate application is submitted, El Paso Electric and/or CLEARResult may perform an inspection to confirm project completion before paying out incentive. Inspections take 15 to 20 minutes and are scheduled during office hours; M-F, 8:00 am – 5:00 pm.

El Paso Electric at [energyefficiency@epelectric.com](mailto:energyefficiency@epelectric.com) (915) 521-4488

CLEARResult at [epe.residential@clearexult.com](mailto:epe.residential@clearexult.com) (915) 255-4300



# El Paso Electric Texas Residential & Income Qualified Solutions Program

## ENERGY STAR® HEAT PUMP WATER HEATER REBATE Application Form

All applications are due 45 days after invoice date or project completion.

### 1. EPE CUSTOMER INFORMATION

To be eligible for rebates, rebate forms may be mailed, emailed or submitted through online customer portal along with a copy of receipt or contractor invoice to the corresponding addresses below.

**Mail:** CLEAResult, 311 Montana Ave A-2, El Paso, TX 79902, Email: [epe.residential@clearesult.com](mailto:epe.residential@clearesult.com),

**Customer Portal:** <https://epe.clearesult.com>

Rebate processing takes approximately 4-8 weeks. Terms and conditions subject to change without notice.

For any other questions, assistance in determining your building type, or providing the required information, contact an El Paso Electric Energy Efficiency Program Representative at (915) 255-4300 or [epe.residential@clearesult.com](mailto:epe.residential@clearesult.com).

EPE Account Number for Install Location: (10 digits) \_\_\_\_\_

Customer/Resident Name: \_\_\_\_\_

Owner/Landlord name\*: (if renter occupied) \_\_\_\_\_

Telephone: \_\_\_\_\_ Applicant's Email: \_\_\_\_\_

Account Address\*\*: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Mailing Address: (if different) \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Property Type: (Check one)  Single Family  Duplex  Condominium  Mobile Home  Apartment

Property Status: (Check one)  Owner Occupied  Renter Occupied  Vacant

\* Rebate check will be made out to landlord if entered

\*\* Rebate check will be mailed to the account address unless a different mailing address is provided

### Home Characteristics

Please provide photo of heating system nameplate for homes with Electric Resistance or Heat Pump heating

Existing Cooling System Age: \_\_\_\_\_

Existing Cooling Type:  Refrigerated Air  Evaporative Cooling  None

Existing Heating Type:  Gas  Electric Resistance  Heat Pump  None

Existing Water Heater Type:  Gas  Electric Resistance  Heat Pump  None

**2. INSTALLATION INFORMATION (Must complete all fields)**

**Heat Pump Water Heater**

Please provide photo of installed system nameplate or include system model # on invoice

Project Completion Date: \_\_\_\_\_

Manufacturer	Tank Size (55 Gallons or less)	Model #	Serial #

First Hour Rating (FHR): \_\_\_\_\_ Rated Uniform Energy Factor (UEF): \_\_\_\_\_

**3. CONTRACTOR INFORMATION**

(OPTIONAL) Property owner must complete only if rebate is to be issued to contractor

Company Name: \_\_\_\_\_ License #: (if applicable) \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

**4. APPLICANT ACKNOWLEDGEMENT**

Please refer to [epelectric.com/tx/residential/energy-efficiency](http://epelectric.com/tx/residential/energy-efficiency) for additional information regarding eligibility criteria. (Must be signed by EPE customer if owner occupied or landlord if renter occupied)

By signing below, I acknowledge that: (1) the measure installation listed herein has been installed to my satisfaction; (2) if contacted by EPE or CLEAResult, I agree to allow access to my property to inspect the measure installation; (3) neither EPE nor CLEAResult assumes any liability whatsoever relating to the measure installation or performance; (4) all information provided in this rebate form is accurate to the best of my knowledge, (5) I decided to change equipment types before installing efficient equipment and (6) I acknowledge that the project would not have been accomplished or would have been completed with a lower level of efficiency without the assistance of the EPE Energy Efficiency Program.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**5. PAYMENT RELEASE AUTHORIZATION**

(OPTIONAL) Property owner must complete and sign only if rebate is to be issued to contractor.

By signing below, I am authorizing the payment of the rebate to the contractor (named below), and I understand that I will NOT be receiving the incentive payment from El Paso Electric.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Contractor Company Name: (for payment) \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_