

Energy Star® Windows Rebate

El Paso Electric



Texas Residential & Income Qualified Solutions Programs

1. Program Overview

- El Paso Electric will pay out a rebate to eligible customers within EPE's Texas service territory that install **Energy Star® windows, Energy Star® storm windows or solar screens**.
- Rebates will be available through December 31, 2026, or upon funding availability.
- Customers may hire a contractor of their choice, or they may choose to do the work themselves.
- Rebate amount depends on total square footage of windows installed
- Rebates **up to \$1.35** per sq.ft. (this example applies to a home with single pane windows and refrigerated air cooling)
- If total project cost is less than the calculated rebate amount, the rebate will equal the total project cost.

2. Customer Eligibility

- Customer *must* reside in Texas and receive electric service from EPE.
- Single Family Homes only (1-4 units in one location).
- To qualify for enhanced incentives through our Income Qualified Energy Efficiency Program check the Income Eligibility Form found at <https://www.epelectric.com/energy-efficiency/texas-residential-energy-efficiency-programs>
- Customer must qualify through categories 1A, 1B or 1C. Category 2 is not eligible.
 - Category 1A - Provide proof.
 - Category 1B - Confirm during funding reservation.
 - Category 1C - Check at www.huduser.gov/portal/sadda/sadda_qct.html.

3. To Qualify

- New windows must comply with the latest ENERGY STAR® code <https://www.energystar.gov/productfinder/>
- New windows must have a U-Factor ≤ 0.28 and SHGC ≤ 0.23
- Solar screens must be installed on windows facing south or west and must block at least 65% of solar heat gain.
- Solar screens is only eligible for homes with refrigerated air cooling.
- Storm windows must have Emissivity ≤ 0.22 and Solar Transmission ≤ 0.55

4. Program Funding

- This program has limited funding. Rebates are awarded on a first-come, first-served basis.

5. Submit Required Documentation for Payment of Project

- Submittals will be made through email at epe.residential@clearesult.com mailed to CLEARResult at **311 Montana Ave A-2 El Paso, TX 79902** or through online customer portal at <https://epe.clearesult.com/>
- Customer must submit the following documents within the 45-day period starting from the invoice date.
 - **Application Form.**
 - Existing window pane, window sizes, orientation of windows with new solar screens, equipment ratings.
 - Release of liability for both El Paso Electric and CLEARResult included.
 - **Photographs of removed windows, photographs of new windows, photographs of stickers showing U-factor & SHGC, or Emissivity & Solar Transmission.**
 - **Copy or photograph of invoice or receipt.**

6. Project Notification/Schedule Inspections

- Once the rebate application is submitted, El Paso Electric and/or CLEARResult may perform an inspection to confirm project completion before paying out incentive. Inspections take 15 to 20 minutes and are scheduled during office hours; M-F, 8:00 am – 5:00 pm.



El Paso Electric Texas Residential & Income Qualified Solutions Program

Energy Star® Windows, Energy Star® Storm Windows & Solar Screens Rebate Application Form

All applications are due 45 days after invoice date or project completion.

1. EPE CUSTOMER INFORMATION

To be eligible for rebates, rebate forms may be mailed, emailed or submitted through online customer portal along with a copy of receipt or contractor invoice to the corresponding addresses below.

Mail: CLEAResult, 311 Montana Ave A-2, El Paso, TX 79902, **Email:** epe.residential@clearesult.com,

Customer Portal: <https://epe.clearesult.com>

Rebate processing takes approximately 4–8 weeks. Terms and conditions subject to change without notice.

For any other questions, assistance in determining your building type, or providing the required information, contact an El Paso Electric Energy Efficiency Program Representative at (915) 255-4300 or epe.residential@clearesult.com

EPE Account Number for Install Location: (10 digits) _____

Customer/Resident Name: _____

Owner/Landlord name*: (if renter occupied) _____

Telephone: _____ Applicant's Email: _____

Account Address**: _____

City: _____ State: _____ ZIP: _____

Mailing Address: (if different) _____

City: _____ State: _____ ZIP: _____

Property Type: (Check one) Single Family Duplex Condominium Mobile Home Apartment

Property Status: (Check one) Owner Occupied Renter Occupied Vacant

* Rebate check will be made out to landlord if entered

** Rebate check will be mailed to the account address unless a different mailing address is provided

Home Characteristics

Please provide photo of heating system nameplate for homes with Electric Resistance or Heat Pump heating

Existing Cooling Type: Refrigerated Air Evaporative Cooling None

Existing Heating Type: Gas Electric Resistance Heat Pump None

Existing Water Heater Type: Gas Electric Resistance Heat Pump None

Project Type: Storm Windows Windows Solar Screens

3. CONTRACTOR INFORMATION

(OPTIONAL) Property owner must complete only if rebate is to be issued to contractor

Company Name: _____ License #: (if applicable) _____

Contact Person: _____ Phone: _____

4. APPLICANT ACKNOWLEDGEMENT

Please refer to epelectric.com/tx/residential/energy-efficiency for additional information regarding eligibility criteria. (Must be signed by EPE customer if owner occupied or landlord if renter occupied)

By signing below, I acknowledge that: (1) the measure installation listed herein has been installed to my satisfaction; (2) if contacted by EPE or CLEAResult, I agree to allow access to my property to inspect the measure installation; (3) neither EPE nor CLEAResult assumes any liability whatsoever relating to the measure installation or performance; (4) all information provided in this rebate form is accurate to the best of my knowledge, (5) I decided to change equipment types before installing efficient equipment and (6) I acknowledge that the project would not have been accomplished or would have been completed with a lower level of efficiency without the assistance of the EPE Energy Efficiency Program.

Applicant Signature: _____ Date: _____

5. PAYMENT RELEASE AUTHORIZATION

(OPTIONAL) Property owner must complete and sign only if rebate is to be issued to contractor.

By signing below, I am authorizing the payment of the rebate to the contractor (named below), and I understand that I will NOT be receiving the incentive payment from El Paso Electric.

Applicant Signature: _____ Date: _____

Contractor Company Name: (for payment) _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____