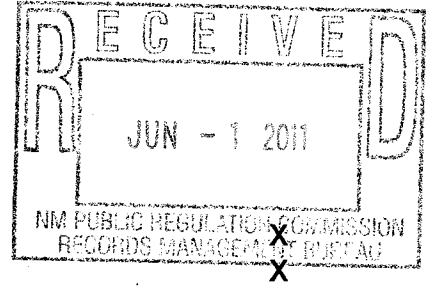


EL PASO ELECTRIC COMPANY
FIRST REVISED FORM NO. 23
CANCELLING ORIGINAL FORM NO. 23



Page 1 of 1

DISCONNECT NOTICE
15 DAY MORATORIUM
(SEE ATTACHMENT)

EFFECTIVE

JUL - 1 2011

REPLACED BY NMPRC
BY Rule no. 17.1.210

Advice Notice No. 221

Signature/Title

David G. Carpenter
Senior Vice President-Chief Financial
Officer



CUSTOMER SERVICE
 P. O. Box 982
 El Paso, TX 79960 - 0982
 TX - (915) 543-5970
 NM- (575) 526-5555
 www.epelectric.com



Form # 23

Account Number 0000000000
 Date 11/22/2010
 Amount Due \$ 1407.07

Address: 1234 Main Street
 City, NM 88005

Customer

15-Day Disconnect Notice for Services

To avoid disconnection we must receive your past due balance of \$1,407.07 no later than 12/07/2010 before 5:00 p.m., or payment arrangements must be made. If the past due balance on your account has been paid, please disregard this notice. If you have made payment, please call to ensure that it has been received.

PAST DUE

Your service will not be disconnected from November 15, 2010, through March 15, 2011, if you meet the qualifications of the Low Income Home Energy Assistance Program (LIHEAP) and have no past due amounts, or you remain current on any settlement or installment agreement for amounts due as of November 15, 2010. For information call New Mexico Human Services Department at 1-800-283-4465 or the tribal or pueblo entity that administers a tribe's or pueblo's LIHEAP.

You can prevent disconnection by providing documentation that you qualify for winter moratorium during the moratorium period or by providing a completed medical and financial certification form.

If service is discontinued, please go to the nearest El Paso Electric business office or authorized payment station to make payment. Reconnection will be scheduled for the next regular business day after payment is made. There is a \$25.00 reconnection charge or a \$133.00 premium charge, plus applicable fees and taxes, whichever is applicable. An additional deposit may be required before restoring service.

Customer Service
 1201S Solano 88001
 (575) 526-5555
 Offices Mon - Fri 8:00 to 4:30
 Phone Mon - Thu 8:00 to 6:00
 Fri 8:00 to 5:00

Receipt of a new monthly bill does not extend the 12/07/2010 final due date for \$1407.07

Keep This Portion For Your Records
 Return This Portion With Your Payment



PAST DUE

Amount Due: \$1407.07

Date 11/22/2010
 Account Number 0000000000

Project Care amount	
Amount enclosed	



2556452 1 00003767 00003812 I=1

Customer
 1234 Main Street
 City, NM 88005

El Paso Electric
 P. O. Box 650801
 Dallas, TX 75265-0801

91438300005000000000140707