

EL PASO ELECTRIC COMPANY
ORIGINAL SAMPLE FORM NO. 42

ADVANCED METERING SYSTEM
OPT-OUT ACKNOWLEDGEMENT FORMS

X

X

Page 1 of 1

(SEE ATTACHMENT)

Advice Notice No. 274

Signature/Title 
James Schichtl
Vice President – Regulatory and
Governmental Affairs

Pre-AMS Installation Opt-Out Form for Electronic Signature

[DATE]
 [CUSTOMER NAME]
 [MAILING ADDRESS]
 [MAILING CITY STATE ZIP]

Dear El Paso Electric (EPE) Customer,

In its Case No. 21-00269-UT, the New Mexico Public Regulation Commission (NMPRC or Commission) approved El Paso Electric's (EPE's) request to implement an Advanced Metering System (AMS), and the advanced meters will become EPE's standard meters. However, a customer may choose to opt out of advanced metering installation and service (referred to as "opt-out metering service").

You may request that EPE not install an advanced meter at your premise. In order to retain the existing meter or to choose a digital non-communicating meter option, you must electronically sign this document and submit payment of the applicable Non-Refundable One-Time Fee listed below by [MM/DD/YYYY]. EPE cannot initiate the process to provide opt-out metering service before it has received your payment and an electronically signed acknowledgement form. Once your request has been completed, you will also be required to pay the Monthly Fee shown below, which will be included in your monthly electric bill.

If you have any questions regarding EPE's Smart Meter program or Opt-Out Metering Service, please call EPE Customer Service at (575) 526-5555.

Commission Approved Fees

Non-Refundable One-Time Fee (Options):

- | | |
|--|----------|
| <input type="checkbox"/> Option A: Retain existing meter* | \$ 40.65 |
| <input type="checkbox"/> Option B: Replace existing meter with a digital non-communicating meter | \$ 77.57 |

Monthly Fee** (same for all meter types): \$ 6.72

**If your existing meter does not meet accuracy and safety standards, it must be replaced with a digital non-communicating meter, and the Option B fee will apply instead.*

***The Monthly Fee is in addition to all other applicable charges, including charges for electric service and the monthly AMS Rider, and is subject to change upon approval by the NMPRC.*

Be advised of the following limitations for choosing opt-out metering service:

- You will be required to pay the non-refundable costs associated with the initiation of opt-out metering service and the ongoing costs associated with the manual reading of the meter, billing, and other fees and charges that may be assessed by EPE that are associated with the opt-out metering service.
- You may experience longer restoration times in case of a service interruption or outage.
- You are required to provide EPE with sufficient access to properly operate and maintain the meter, including reading and testing the meter.

In order to complete your request to retain the existing meter or replace it with a digital non-communicating meter option, you must:

- Select one of the Non-Refundable One-Time Fee options above,
- Electronically sign the acknowledgement form, and
- Pay the applicable Non-Refundable One-Time Fee listed above for your selected option.

Failure to complete these steps by [MM/DD/YYYY] will result in the replacement of your existing meter with a standard advanced meter.

Acknowledgement: I understand and accept the above fees, requirements, and limitations associated with opt-out metering service and hereby request that you initiate opt-out metering service at the address above.

X

ELECTRONIC SIGNATURE

Electronic Signature Acknowledgment

Upon receiving an electronic acknowledgement that the customer has signed the form, a new page will display with the following:

You have successfully signed the request to proceed with opting out of an advanced meter. To complete this transaction, you must submit the one-time fee of \$[amount for option selected]. Payment can be made via credit or debit card below.

[Click here to pay for opting-out of advanced meter service.](#)

Post-AMS Installation Opt-Out Form for Electronic Signature

[DATE]
[CUSTOMER NAME]
[MAILING ADDRESS]
[MAILING CITY STATE ZIP]

Dear El Paso Electric (EPE) Customer,

In its Case No. 21-00269-UT, the New Mexico Public Regulation Commission (NMPRC or Commission) approved El Paso Electric's (EPE's) request to implement an Advanced Metering System (AMS), and the advanced meters will become EPE's standard meters. However, a customer may choose to opt out of advanced metering installation and service (referred to as "opt-out metering service").

You may request that EPE replace the existing advanced meter at your premise with a digital non-communicating meter. In order to complete this request, you must electronically sign this document and pay the Non-Refundable One-Time Fee. EPE cannot initiate the process to provide opt-out metering service before it has received your payment and an electronically signed, acknowledgement form. Once your request has been completed, you will also be required to pay the Monthly Fee shown below, which will be included in your monthly electric bill.

If you have any questions regarding EPE's Smart Meter program or Opt-Out Metering Service, please call EPE Customer Service at (575) 526-5555.

Commission Approved Fees

Non-Refundable One-Time Fee:

- Replace existing advanced meter with a digital non-communicating meter \$105.20

Monthly Fee* (same for all meter types): \$ 6.72

**The Monthly Fee is in addition to all other applicable charges, including charges for electric service and the monthly AMS Rider, and is subject to change upon approval by the NMPRC.*

Be advised of the following limitations for choosing opt-out metering service:

- You will be required to pay the non-refundable costs associated with the initiation of opt-out metering service and the ongoing costs associated with the manual reading of the meter, billing, and other fees and charges that may be assessed by EPE that are associated with the opt-out metering service.
- You may experience longer restoration times in case of a service interruption or outage.
- You are required to provide EPE with sufficient access to properly operate and maintain the meter, including reading and testing the meter.

Please electronically sign below if you wish to proceed with a digital non-communicating meter.

Your request will be completed within 30 days of receipt of the signed acknowledgement form and full payment of the Non-Refundable One-Time Fee.

Acknowledgement: I understand and accept the above fees, requirements, and limitations associated with opt-out metering service and hereby request that you initiate opt-out metering service at the address above.

X

ELECTRONIC SIGNATURE

Electronic Signature Acknowledgment

Upon receiving an electronic acknowledgement that the customer has signed the form, a new page will display with the following:

You have successfully signed the request to proceed with opting out of an advanced meter. To complete this transaction, you must pay a one-time fee of \$[amount for option selected]. Payment can be made via credit or debit card below or you may request that the fee be assessed on your next electric bill. Your request will be completed within 30 days after EPE receives payment.

Click here if you want to pay now and have the digital non-communicating meter installed in the next 30 days.

Click here if you want to have the fee assessed on your next electric bill and the digital non-communicating- meter installed within 30 days after EPE receives payment of that invoice.

Pre-AMS Installation Opt-Out Form for Hard Copy Signature

[DATE]
[CUSTOMER NAME]
[MAILING ADDRESS]
[MAILING CITY STATE ZIP]

Dear El Paso Electric (EPE) Customer,

In its Case No. 21-00269-UT, the New Mexico Public Regulation Commission (NMPRC or Commission) approved El Paso Electric's (EPE's) request to implement an Advanced Metering System (AMS), and the advanced meters will become EPE's standard meters. However, a customer may choose to opt out of advanced metering installation and service (referred to as "opt-out metering service").

You may request that EPE not install an advanced meter at your premise. In order to retain the existing meter or to choose a digital non-communicating meter option, you must sign this acknowledgement form and return it to EPE with the applicable Non-Refundable One-Time Fee listed below by [MM/DD/YYYY]. EPE cannot initiate the process to provide opt-out metering service before it has received your payment and this signed acknowledgement form. Once your request has been completed, you will also be required to pay the Monthly Fee shown below, which will be included in your monthly electric bill.

If you have any questions regarding EPE's Smart Meter program or Opt-Out Metering Service, please call EPE Customer Service at (575) 526-5555.

Commission Approved Fees

Non-Refundable One-Time Fee (Options):

- | | |
|--|----------|
| <input type="checkbox"/> Option A: Retain existing meter* | \$ 40.65 |
| <input type="checkbox"/> Option B: Replace existing meter with a digital non-communicating meter | \$ 77.57 |

Monthly Fee** (same for all meter types): \$ 6.72

**If your existing meter does not meet accuracy and safety standards, it must be replaced with a digital non-communicating meter, and the Option B fee will apply instead.*

***The Monthly Fee is in addition to all other applicable charges, including charges for electric service and the monthly AMS Rider, and is subject to change upon approval by the NMPRC.*

Be advised of the following limitations for choosing opt-out metering service:

- You will be required to pay the non-refundable costs associated with the initiation of opt-out metering service and the ongoing costs associated with the manual reading of the meter, billing, and other fees and charges that may be assessed by EPE that are associated with the opt-out metering service.
- You may experience longer restoration times in case of a service interruption or outage.
- You are required to provide EPE with sufficient access to properly operate and maintain the meter, including reading and testing the meter.

In order to complete your request to retain the existing meter or replace it with a digital non-communicating meter option, you must:

- Select one of the Non-Refundable One-Time Fee options above by checking the appropriate box,
- Sign below and return this acknowledgement form to EPE at the address below, and
- Enclose your payment of the applicable Non-Refundable One-Time Fee listed above for your selected option.

El Paso Electric
P.O. Box 982
El Paso, Texas 79960

Failure to complete these steps by [MM/DD/YYYY] will result in the replacement of your existing meter with a standard advanced meter.

Acknowledgement: I understand and accept the above fees, requirements, and limitations associated with opt-out metering service and hereby request that you initiate opt-out metering service at the address above.

Customer Signature Acknowledgment

Customer Account Number

Premise Address

Premise City, State, Zip Code

Customer Signature

Date

Customer Printed Name

Phone Number/Email

Post-AMS Installation Opt-Out Form for Hard Copy Signature

[DATE]
[CUSTOMER NAME]
[MAILING ADDRESS]
[MAILING CITY STATE ZIP]

Dear El Paso Electric (EPE) Customer,

In its Case No. 21-00269-UT, the New Mexico Public Regulation Commission (NMPRC or Commission) approved El Paso Electric's (EPE's) request to implement an Advanced Metering System (AMS), and the advanced meters will become EPE's standard meters. However, a customer may choose to opt out of advanced metering installation and service (referred to as "opt-out metering service").

You may request that EPE replace the existing advanced meter at your premise with a digital non-communicating meter. In order to complete this request, you must sign this acknowledgement form and pay the Non-Refundable One-Time Fee listed below. EPE cannot initiate the process to provide opt-out metering service before it has received your payment and signed acknowledgement form. Once your request has been completed, you will also be required to pay the Monthly Fee shown below, which will be included in your monthly electric bill.

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- You may experience longer restoration times in case of a service interruption or outage.
- You are required to provide EPE with sufficient access to properly operate and maintain the meter, including reading and testing the meter.

Please sign below and return this acknowledgment form to the following address with your payment if you wish to proceed with a digital non-communicating meter.

El Paso Electric
P.O. Box 982
El Paso, Texas 79960

Your request will be completed within 30 days of receipt of the signed acknowledgement form and full payment of the Non-Refundable One-Time Fee.

Acknowledgement: I understand and accept the above fees, requirements, and limitations associated with opt-out metering service and hereby request that you initiate opt-out metering service at the address above.

Customer Signature Acknowledgment

Customer Account Number

Premise Address

Premise City, State, Zip Code

Customer Signature

Date

Customer Printed Name

Phone Number/Email