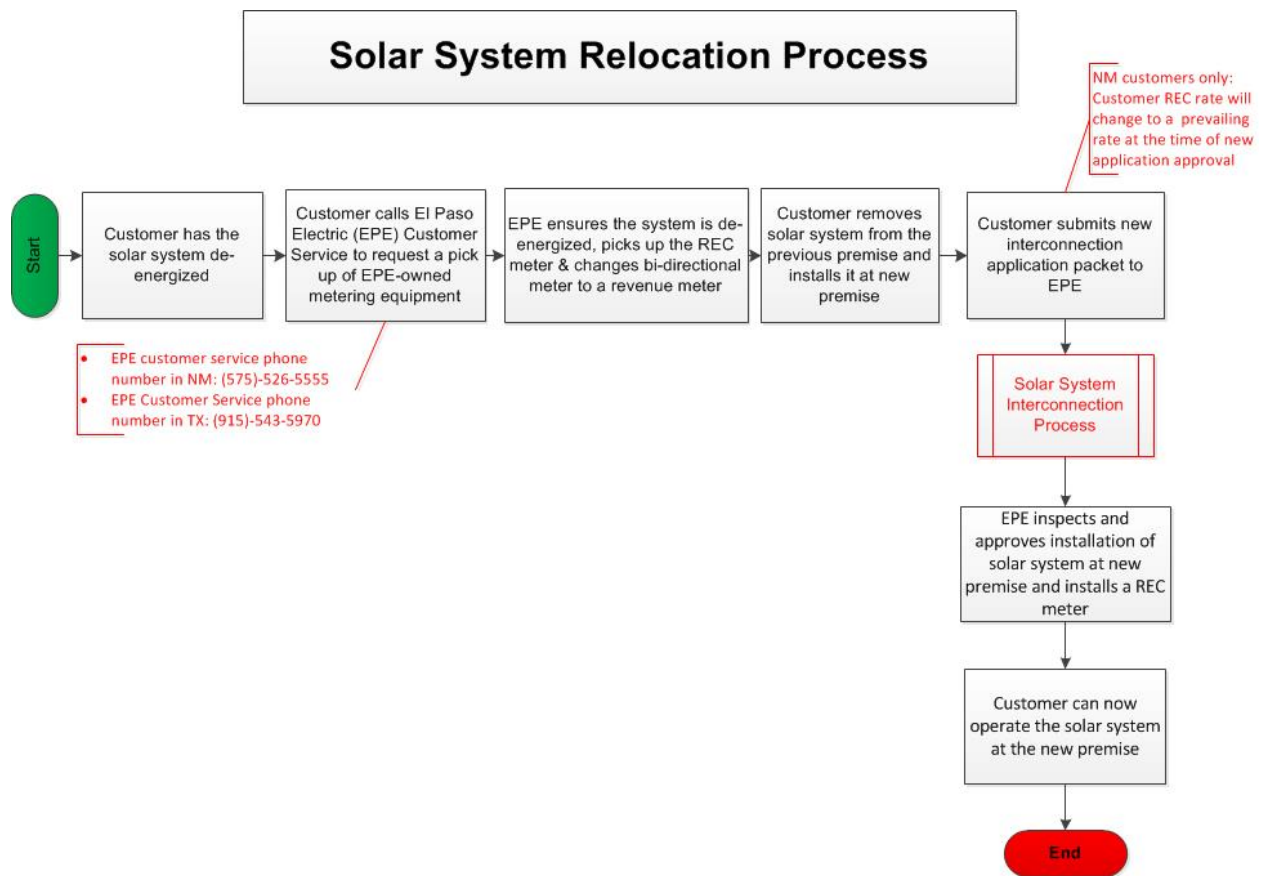


## Solar System Relocation

A customer with an existing interconnected renewable energy system that would like to move the system to a different location within EPE service territory must follow the solar system relocation process.

### Solar System Relocation Process Flow



### Solar System Relocation Procedure

Step 1. The customer requests for a third-party electrician or a solar company to de-energize the solar system.

Step 2. The customer calls El Paso Electric (EPE) Customer Service to request for metering equipment to be picked up.

**Note:** EPE's customer service phone number in NM is (575)-526-5555.  
EPE's customer service phone number in TX is (915)-543-5970

Step 3. EPE ensures the system is de-energized, picks up the REC meter and changes bi-directional meter to a regular revenue meter.

**Note:** If EPE's metering equipment is not easily accessible, please leave your phone number with EPE customer service and request for EPE meter technician to let you know when the equipment can to be picked up.

Step 4. Customer's existing electric account is set on a standard service rate.

Step 5. The customer removes the solar system from the old premise and installs it at new premise.

Step 6. The customer submits new interconnection application packet to EPE.

**Note:** The customer will be on a standard service rate at new premise until Interconnection process is complete.

**NM customers only:** Customer REC rate will change to a prevailing rate at the time of new application approval.

Step 7. EPE follows standard solar system interconnection process (please see Solar System Interconnection Process located on our website).

Step 8. When EPE inspects and approves the system, and installs a REC meter, customer can operate the solar system at the new premise.