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El Paso Electric Encourages All Customers To Enroll for FREE Paperless Billing

Save time, the environment and clutter

EL PASO, Texas – El Paso Electric (EPE) encourages all its customers to take advantage of the free and easy paperless billing program. Paperless billing offers the most convenient and environmentally friendly method to receive your electric bill.

As EPE continues to build and improve the options available to its more than 444,000 residential and commercial customers, paperless billing will also minimize the Company's environmental impact in a way that everyone can be a part of.

"We are fully committed to transforming the energy landscape down every avenue we can possibly explore including how the families and businesses we proudly serve manage their energy use," shares President and CEO Kelly A. Tomblin. "We recently revamped the look and usability of the 'EPE MyAccount' tool that gives customers access to their account online and from their smart phone. So now, once you are signed in, you can easily subscribe to paperless billing which is a convenient option while benefitting the environment."

EPE customers can log into, or create, their 'MyAccount' by visiting epelectric.com. Once logged in, the right column will contain a list of options available to all customers, including paperless billing. Customers can select this option, and on the next page simply select **Enroll**. Customers will enjoy this benefit beginning with their next billing cycle. In addition, customers will receive a text or email, based on their preference, when their bill is ready to view.

There are more than 63,200 customers who have already enrolled in paperless billing. This translates into protecting approximately 15.2 trees, decreasing energy consumption equivalent to running 19 refrigerators, cutting production of more than 11,400 pounds of CO₂, and saving 13,500 gallons of water – all on a monthly basis.

"EPE currently mails approximately 360,000 bills to customers per month. Customers who choose to enroll in free paperless billing will make an immediate and direct impact on improving our environmental stewardship which is truly a collective effort," adds EPE Manager of Customer Information Systems and Billing Terry Vicuña.

EPE also reminds every customer who is also in need of financial assistance on their utility bill to contact EPE's Customer Care Team immediately. Customers can do so by visiting epelectric.com and chatting with a Customer Care Team Member online between 7:00 a.m. to 7:00 p.m., calling 1-800-592-1634 or emailing EPE at CustomerCare@epelectric.com.

About El Paso Electric

El Paso Electric is a regional electric utility providing generation, transmission and distribution service to approximately 444,300 retail and wholesale customers in a 10,000-square mile area of the Rio Grande valley in west Texas and southern New Mexico.

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